

Madison University – Distance Education
College of Social and Human Behavior
Degree Program: Doctorate
Concentration: Public Administration



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PSM 70701 Total Quality Management III

Describes the basic concepts of quality planning and quality control. Discussion on quality improvement plans, Deming philosophy and Juran's quality trilogy, the Deming prize and Baldrige award for quality excellence, and quality circles.

PSM 70703 Operations Management

A study of techniques used in the analysis, design, and control of organizational operations. Emphasis on total quality management of manufacturing and service sector operations. Forecasting, inventory control, layout and location, queuing, automation and JIT are discussed.

PSM 70705 Advanced Risk Management in Public Administration

Presents the major aspects of risk management and risk reduction from effects of the general public to the crime and controversies thereof. Emphasis is placed on risk reduction strategies for communities near high crime areas. Major areas include risk characterization and technical strategies for clean-up of problem areas of violence and crime. Other topics include the legal systems and environmental law, regulatory requirements, cultural/behavioral values and economic impact analysis.

PSM 70717 Organizational Theory

Offers thorough coverage of all aspects of organization, including individual and group behavior, organizational structure and processes. Covers international organizational behavior, career planning and development.

PSM 70741 Community Policy

Topics studied include law enforcement/community relations, theories associated with this relationship, and practices to build a stronger and more "workable" relationship.

PSM 70761 Public Policy

A general survey of public policies in the United States and other political systems emphasizing their effect on domestic politics. Also survey's the black political movements in the United States with emphasis on contemporary problems.

PSM 70764 Public Authorities

Study of the problems and methods of administering public policies with special emphasis on organization and control of government power. Study of systems and techniques of modern American public management. Includes a study of underlying concepts. The main emphasis is upon development of skills for future administrators.

DISS Dissertation

The Dissertation.

“Stop thinking in terms of limitations and start thinking in terms of possibilities”
- Terry Josephson, 20th/21st-century motivational author

Madison University – Textbook Enumeration
Doctorate Degree Program
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PSM 70701 Total Quality Management III

Textbook: Beyond Total Quality Management: Toward The Emerging Paradigm
ISBN#: 0-07-006678-7

PSM 70703 Operations Management

Textbook: Operations Management: Strategy & Analysis, 6th edition
ISBN#: 0-201-61545-2

PSM 70705 Advanced Risk Management in Public Administration

Textbook: Risk Management
ISBN#: 0-471-10759-X

PSM 70717 Organizational Theory

Textbook: Appreciative Management and Leadership: The Power of Positive Thought
ISBN#: 1-55542-236-5

PSM 70741 Community Policy

Textbook: Community Policing: Theory and Practice, 98 edition
ISBN#: 0-534-53789-8

PSM 70761 Public Policy

Textbook: Public Policy: Perspective & Choices, 2nd edition
ISBN#: 0-07-290896-3

PSM 70764 Public Authorities

Textbook: Public Authorities & Public Policy: The Business of Government
ISBN#: 0-275-94321-6