

Madison University – Distance Education
College of Social and Human Behavior
Degree Program: Master
Concentration: Public Administration



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PSM 50502 Public Service Management II

The study on techniques for managing urban development to further objectives specified in comprehensive development plans and to conserve environmental resources. Participation in an on-going public service project as an unpaid volunteer to learn about service work.

Textbook: Total Quality Management in Government: A Practical Guide for the Real World

ISBN#: 1-55542-539-9

PSM 50503 Public Service Development

This course covers human resource development methods in the public sector. Subject matter includes the analysis of development needs, the designs, evaluation and implementation of training programs, and various instructional techniques.

Textbook: Human Resource Management in Public Service: Paradoxes, Processes and Problems, 2nd Edition

ISBN#: 1-4129-0421-8

PSM 50504 Public Organizations

This course covers the administration of public service delivery organizations in a complex urban environment. Topics to be covered include use of budget information systems, monitoring of organizational performance, and problems of implementation.

Textbook: Strategic Planning for Public and Nonprofit Organizations: A Guide to Strengthening and Sustaining Organizational Achievement, 1995 edition

ISBN#: 0-7879-0141-5

PSM 50505 Public Service Ethics

This course covers: the meaning of ethics and ethical theories, tension between industry self-regulation and government regulation, case analysis of decision-making involving ethical implications, and the role of ethics panels and commissions in industry and government relative to public and business service operations.

Textbook: The Responsible Administrator: An Approach to Ethics for the Administrative Role

ISBN#: 0-7879-4133-6

PSM 50561 Public Meetings II

An introduction to the public works and meetings and how they function in the urban environment.

Textbook: Meetings, Conventions, and Expositions: An Introduction to the Industry, 1994 edition

ISBN#: 0-471-28439-4

PSM 50563 Public Services Labor Relations

This course covers the administration of public service labor relations and delivery organizations in a complex urban environment. Topics to be covered include use of budget information systems and monitoring of organizational performance.

Textbook: Labor Relations: Development, Structure, Process

ISBN#: 0-256-23887-1

MS 600 Master's Thesis

Master's Thesis.